



City of Wilmington Water Utility

NON-RESIDENTIAL

What's in my bill?

Your bill is composed of four sections: a usage charge for the treatment and delivery of drinking water, the collection and treatment of sewage along with associated environmental services, a service charge covering the costs of metering, billing, and collection operations, and a storm-water charge for the collection and treatment of all rainwater in the city that flows into our waterways or sewer system.



Sample of Current Monthly Charges for a Non-residential-Commercial Customer: Inside City

Facilities Charge + Water Usage Charge + Sewer Charge + Stormwater Charge = Monthly Charges

If a commercial customer uses 11,000 gallons of water as measured by the meter, the usage charge would equal:

◆ **Facilities Charge* for 5/8-inch Meter:** \$27.70

(See table to the top right for monthly facilities charge and usage charge.)

◆ **Water Usage Charge:**

$\$11.343 \times 8 \text{ KGAL} = \90.74

(First 3,000 gallons included in facilities charge. Additional 8,000 gallons charged here.)

◆ **Sewer Charges:** (Facilities Charge + Water Usage Charge) $\times 0.7315$ = Monthly Charge

$(\$27.70 + \$90.74) \times 0.7315 = \$86.64$

◆ **Stormwater Charge:** \$35.31

(See Example to the bottom right for monthly non-residential stormwater charge.)

Total Monthly Bill:

$\$27.70$ (Facilities charge) + $\$90.74$ (water usage charge) + $\$86.64$ (sewer charge) + $\$35.31$ (stormwater charge) = **\$240.39**

Monthly Service Charges

Meter Size (Inches)	Monthly Facilities Charge ⁽¹⁾	Inside City Non-Residential Customers Usage Charges (\$ per 1,000 gallons)		
		Commercial	Industrial	Apartment
5/8	\$27.70	\$11.343	\$9.071	\$10.705
3/4	\$31.20	\$11.343	\$9.071	\$10.705
1	\$34.65	\$11.343	\$9.071	\$10.705
1 1/2	\$34.65	\$11.343	\$9.071	\$10.705
2	\$45.07	\$11.343	\$9.071	\$10.705
3	\$145.52	\$11.343	\$9.071	\$10.705
4	\$277.08	\$11.343	\$9.071	\$10.705
6	\$374.08	\$11.343	\$9.071	\$10.705
8	\$519.55	\$11.343	\$9.071	\$10.705
10	\$519.55	\$11.343	\$9.071	\$10.705
12	\$519.55	\$11.343	\$9.071	\$10.705
14	\$519.55	\$11.343	\$9.071	\$10.705
16	\$519.55	\$11.343	\$9.071	\$10.705

(1) The monthly facilities charge for five-eighths-inch, three-fourths-inch and one-inch meters shall include a monthly allowance of 3,000 gallons of water.

Monthly Non-Residential Stormwater Charge (Applicable ONLY to Inside City)

Monthly Stormwater Rate = \$5.57 per ESU (Equivalent Stormwater Unit)

One ESU = 789 sf (square feet) of impervious area

Example: If a property has 5,000 sf of impervious area:
 $5,000 / 789 \text{ sf} = 6.34 \text{ ESUs}$
 $6.34 \text{ ESUs} \times \$5.57 = \$35.31$

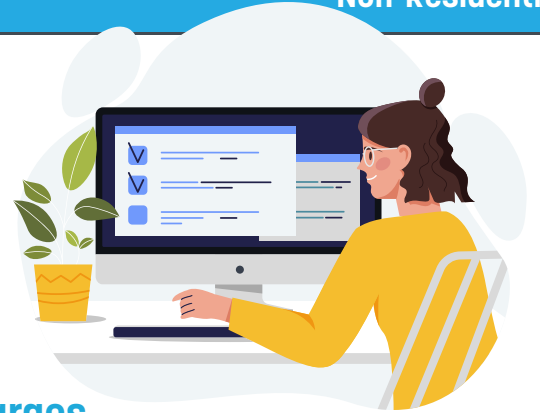
Rates effective July 1, 2024



City of Wilmington Water Utility

Non-Residential

Service charges for non-resident, commercial customers outside the city.



Sample of Current Monthly Charges for a Non-residential-Commercial Customer: Inside City

Facilities Charge + Water Usage Charge = Monthly Charges*

If a commercial customer uses 11,000 gallons of water as measured by the meter, the usage charge would equal:

◆ **Facilities Charge* for 5/8-inch Meter:**
\$42.11

(See table to the top right for monthly facilities charge and usage charge.)

◆ **Water Usage Charge:**

\$14.78 x 8 = \$118.24

(First 3,000 gallons included in facilities charge. Additional 8,000 gallons charged here.)

Total Monthly Charge:

\$42.11 (facilities charge based on meter size)

+ \$118.24 (water usage for 11,000 gal)

= **\$160.35**

Monthly Service Charges

Meter Size (Inches)	Monthly Facilities Charge ⁽¹⁾	Outside City Non-Residential Customers Usage Charges (\$ per 1,000 gallons)		
		Commercial	Industrial	Apartment
5/8	\$42.11	\$14.780	\$12.490	\$15.948
3/4	\$46.08	\$14.780	\$12.490	\$15.948
1	\$51.32	\$14.780	\$12.490	\$15.948
1 1/2	\$48.69	\$14.780	\$12.490	\$15.948
2	\$65.78	\$14.780	\$12.490	\$15.948
3	\$223.70	\$14.780	\$12.490	\$15.948
4	\$434.21	\$14.780	\$12.490	\$15.948
6	\$578.92	\$14.780	\$12.490	\$15.948
8	\$822.82	\$14.780	\$12.490	\$15.948
10	\$822.82	\$14.780	\$12.490	\$15.948
12	\$822.82	\$14.780	\$12.490	\$15.948
14	\$822.82	\$14.780	\$12.490	\$15.948
16	\$822.82	\$14.780	\$12.490	\$15.948

(1) The monthly facilities charge for five-eighths-inch, three-fourths-inch and one-inch meters shall include a monthly allowance of 3,000 gallons of water.

*Outside City customers are billed for Sewer charges through New Castle County - visit www.newcastlede.gov/230/Sewer-Billing

How Your Usage is Calculated

The previous month in hundred cubic feet (HCF) is subtracted from the current month. The value is converted from HCF to kilogallons (KGAL) or thousand of gallons. Your bill is based on the converted KGAL total.

Meter Reading Data in HCF (100 cu ft)

Meter 5/8" NON-RESIDENTIAL (Inside City)

Reading	HCF	Read Code	Read Date
Current	315	A	07/21/2024
Previous	300	A	06/19/2024

15 HCF = 11,000 Gallons



Department of Public Works

Louis L. Redding

City of Wilmington

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