



# What's in my bill?

Your bill is composed of four sections: a usage charge for the treatment and delivery of drinking water, the collection and treatment of sewage along with associated environmental services, a service charge covering the costs of metering, billing, and collection operations, and a storm-water charge for the collection and treatment of all rainwater in the city that flows into our waterways or sewer system.



## Sample of Current Monthly Charges for a Non-residential-Commercial Customer: Inside City

Water Facilities Charge + Water Usage Charge + Sewer Charge + Stormwater Charge = Monthly Charges

If a commercial customer uses 11,000 gallons of water as measured by the meter, the usage charge would equal:

◆ **Water Facilities Charge\* for 5/8-inch Meter:** \$29.22

(See table to the top right for monthly facilities charge and usage charge.)

◆ **Water Usage Charge:**

$\$11.967 \times 8 \text{ KGAL} = \$95.74$

(First 3,000 gallons included in facilities charge. Additional 8,000 gallons charged here.)

◆ **Sewer Charges:** (Water Facilities Charge + Water Usage Charge)  $\times 0.7315 = \text{Monthly Charge}$

$(\$29.22 + \$95.74) \times 0.7315 = \$91.41$

◆ **Stormwater Charge:** \$37.41

(See Example to the bottom right for monthly non-residential stormwater charge.)

### Total Monthly Bill:

$\$29.22$  (water facilities charge) +  $\$95.74$  (water usage charge) +  $\$91.41$  (sewer charge) +  $\$37.41$  (stormwater charge) = **\$253.78**

## Monthly Water Rates Schedule: Inside City

Meter Size (Inches)	Monthly Facilities Charge <sup>(1)</sup>	Inside City Non-Residential Customers Usage Charges (\$ per 1,000 gallons)		
		Commercial	Industrial	Apartment
5/8	\$29.22	\$11.967	\$9.570	\$11.294
3/4	\$32.92	\$11.967	\$9.570	\$11.294
1	\$36.56	\$11.967	\$9.570	\$11.294
1 1/2	\$36.56	\$11.967	\$9.570	\$11.294
2	\$47.55	\$11.967	\$9.570	\$11.294
3	\$153.52	\$11.967	\$9.570	\$11.294
4	\$292.32	\$11.967	\$9.570	\$11.294
6	\$394.65	\$11.967	\$9.570	\$11.294
8	\$548.13	\$11.967	\$9.570	\$11.294
10	\$548.13	\$11.967	\$9.570	\$11.294
12	\$548.13	\$11.967	\$9.570	\$11.294
14	\$548.13	\$11.967	\$9.570	\$11.294
16	\$548.13	\$11.967	\$9.570	\$11.294

(1) The monthly facilities charge for five-eighths-inch, three-fourths-inch and one-inch meters shall include a monthly allowance of 3,000 gallons of water.

## Monthly Non-Residential Stormwater Charge (Applicable ONLY to Inside City)

Monthly Stormwater Rate = \$5.90 per ESU (Equivalent Stormwater Unit)

One ESU = 789 sf (square feet) of impervious area

**Example:** If a property has 5,000 sf of impervious area:  
 $5,000 / 789 \text{ sf} = 6.34 \text{ ESUs}$   
 $6.34 \text{ ESUs} \times \$5.90 = \$37.41$



# Service charges for non-resident, commercial customers outside the city.



## Sample of Current Monthly Charges for a Non-residential-Commercial Customer: Outside City

Water Facilities Charge + Water Usage Charge = Monthly Charges\*

If a commercial customer uses 11,000 gallons of water as measured by the meter, the usage charge would equal:

◆ **Water Facilities Charge\*** for 5/8-inch Meter: \$44.43

(See table to the top right for monthly facilities charge and usage charge.)

◆ **Water Usage Charge:**

\$15.593 x 8 KGAL = \$124.74

(First 3,000 gallons included in facilities charge. Additional 8,000 gallons charged here.)

### Total Monthly Charge:

\$44.43 (water facilities charge based on meter size) + \$124.74 (water usage for 11,000 gal) = **\$169.17**

## Monthly Water Rates Schedule: Outside City

Meter Size (Inches)	Monthly Facilities Charge <sup>(1)</sup>	Outside City Non-Residential Customers Usage Charges (\$ per 1,000 gallons)		
		Commercial	Industrial	Apartment
5/8	\$44.43	\$15.593	\$13.177	\$16.825
3/4	\$48.61	\$15.593	\$13.177	\$16.825
1	\$54.14	\$15.593	\$13.177	\$16.825
1 1/2	\$51.37	\$15.593	\$13.177	\$16.825
2	\$69.40	\$15.593	\$13.177	\$16.825
3	\$236.00	\$15.593	\$13.177	\$16.825
4	\$458.09	\$15.593	\$13.177	\$16.825
6	\$610.76	\$15.593	\$13.177	\$16.825
8	\$868.08	\$15.593	\$13.177	\$16.825
10	\$868.08	\$15.593	\$13.177	\$16.825
12	\$868.08	\$15.593	\$13.177	\$16.825
14	\$868.08	\$15.593	\$13.177	\$16.825
16	\$868.08	\$15.593	\$13.177	\$16.825

(1) The monthly facilities charge for five-eighths-inch, three-fourths-inch and one-inch meters shall include a monthly allowance of 3,000 gallons of water.

\*Outside City customers are billed for Sewer charges through New Castle County - visit [www.newcastlede.gov/230/Sewer-Billing](http://www.newcastlede.gov/230/Sewer-Billing)

## How Your Usage is Calculated

The previous month in hundred cubic feet (HCF) is subtracted from the current month. The value is converted from HCF to kilogallons (KGAL) or thousand of gallons. Your bill is based on the converted KGAL total.

### Meter Reading Data in HCF (100 cu ft)

#### Meter 5/8" NON-RESIDENTIAL

Reading	HCF	Read Code	Read Date
Current	315	A	09/21/2025
Previous	300	A	08/19/2025

15 HCF = 11,000 Gallons



Department of Public Works

Louis L. Redding

City of Wilmington

800 French Street,

Wilmington, DE 19801-3537