



What's in my bill?

Your bill is composed of four sections: a usage charge for the treatment and delivery of drinking water, the collection and treatment of sewage along with associated environmental services, a service charge covering the costs of metering, billing, customer service, and collection operations, and a storm-water charge for the collection and treatment of all rainwater in the city that flows into our waterways or sewer system.



Sample of Current Typical Residential Monthly Charges for Homeowners: Inside City

Water Facilities Charge + Water Usage Charge + Sewer Charge + Stormwater Charge = Monthly Charges

If a customer uses 4,000 gallons of water as measured by the meter, the usage charge would equal:

◆ **Water Facilities Charge* for 5/8-inch Meter:** \$24.82

(See table to the top right for monthly facilities charge and usage charge.)

◆ **Water Usage Charge:**

$$\$7.864 \times 2 \text{ KGAL} = \$15.73$$

(First 2,000 gallons included in facilities charge. Additional 2,000 gallons charged here.)

◆ **Sewer Charges:** (Water Facilities Charge + Water Consumption) x 0.7315 = Monthly Charge (\$24.82 + \$15.73) x 0.7315 = \$29.66

◆ **Stormwater Charge: \$5.90**

(See table to the bottom right for monthly stormwater charge.)

Total Monthly Bill:

$$\$24.82 \text{ (water facilities charge)} + \$15.73 \text{ (water usage charge)} + \$29.66 \text{ (sewer charge)} + \$5.90 \text{ (stormwater charge)} = \mathbf{\$76.11}$$

Monthly Water Rates Schedule: Inside City

Meter Size (Inches)	Monthly Facilities Charge ⁽¹⁾	Inside City Residential Customers Usage Charges (\$ per 1,000 gallons)	
		1st Block ⁽²⁾	2nd Block ⁽³⁾
5/8	\$24.82	\$7.864	\$9.829
3/4	\$27.99	\$7.864	\$9.829
1	\$31.04	\$7.864	\$9.829
1 1/2	\$36.56	\$7.864	\$9.829
2	\$47.55	\$7.864	\$9.829
3	\$153.52	\$7.864	\$9.829
4	\$292.32	\$7.864	\$9.829
6	\$394.65	\$7.864	\$9.829
8	\$548.13	\$7.864	\$9.829

(1) Includes a monthly allowance of 2,000 gallons for five-eighths inch, three-fourths inch, and one-inch metered customers.

(2) Rates applicable to all usage between 2,001 gallons and 5,000 gallons per month for five eighths inch, three-fourths inch, and one-inch metered customers. Rates applied to all usage up to 5,000 gallons per month for all other meter sizes.

(3) Rates applicable to all usage over 5,000 gallons per month.

Monthly Residential Stormwater Charge (applicable to Inside City Only)

Tier	Impervious Area (square feet)	Equivalent Storm Water Unit Ratio (ESU ratio)	Monthly Storm Water Charge
Tier 1	0 to 799	1.00	\$5.90
Tier 2	800 to 1,299	1.45	\$8.56
Tier 3	1,300 to 2,399	2.48	\$14.63
Tier 4	2,400 and over	4.40	\$25.96



City of Wilmington Water Utility

RESIDENTIAL

Service charges for homeowners outside the city.



Monthly Water Rates Schedule: Outside City

Meter Size (Inches)	Monthly Facilities Charge ⁽¹⁾	Outside City Residential Customers Usage Charges (\$ per 1,000 gallons)	
		1st Block ⁽²⁾	2nd Block ⁽³⁾
5/8	\$37.75	\$13.522	\$16.893
3/4	\$41.31	\$13.522	\$16.893
1	\$46.02	\$13.522	\$16.893
1 1/2	\$51.37	\$13.522	\$16.893
2	\$69.40	\$13.522	\$16.893
3	\$236.00	\$13.522	\$16.893
4	\$458.09	\$13.522	\$16.893
6	\$610.76	\$13.522	\$16.893
8	\$868.08	\$13.522	\$16.893

- (1) Includes a monthly allowance of 2,000 gallons for five-eighths inch, three-fourths inch, and one-inch metered customers.
- (2) Rates applicable to all usage between 2,001 gallons and 5,000 gallons per month for five eighths inch, three-fourths inch, and one-inch metered customers. All usage up to 5,000 gallons per month for all other meter sizes.
- (3) Rates applicable to all usage over 5,000 gallons per month.

*Outside City customers are billed for Sewer charges through New Castle County - visit www.newcastlede.gov/230/Sewer-Billing

Sample of Current Typical Residential Monthly Charges for Homeowners: Outside City

Water Facilities Charge + Water Usage Charge = Monthly Water Charge*

If a customer uses 4,000 gallons of water as measured by the meter, the usage charge would equal:

◆ **Water Facilities Charge* for 5/8-inch Meter: \$37.75**
(See table to the top right for monthly facilities charge and usage charge.)

◆ **Water Usage Charge:**
\$13.522 x 2 KGAL = \$27.04
(First 2,000 gallons included in facilities charge. Additional 2,000 gallons charged here.)

Total Monthly Bill:

\$37.75 (water facilities charge based on meter size) + \$27.04 (water usage charge for 4,000 gal) = **\$64.79**

How Your Usage is Calculated

The previous month in hundred cubic feet (HCF) is subtracted from the current month. The value is converted from HCF to kilogallons (KGAL) or thousand of gallons. Your bill is based on the converted KGAL total.

Meter Reading Data in HCF (100 cu ft)

Meter 5/8" RESIDENTIAL

Reading	HCF	Read Code	Read Date
Current	300	A	09/21/2025
Previous	295	A	08/19/2025

5 HCF = 4,000 Gallons



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