

City of Wilmington



MICHAEL S. PURZYCKI
Mayor

96 HOUR NOTICE

CITY OF WILMINGTON DEPARTMENT OF PUBLIC WORKS
NOTICE OF NON-COMPLIANCE WITH WATER METER REGULATIONS
TO THE OWNER, AGENT, TENANT OR OTHER OCCUPANT OF:

ADDRESS:

DATE OF NOTICE:

DATE WATER WILL BE TURNED OFF

Dear Water/Sewer Customer:

The City has been unable to gain access to our water meter located on your property. Public Works Department service representatives visited the above property for the purpose of changing or servicing the water meter and notices were left on your property directing you to schedule an appointment to provide access to the water meter. As if this date we have received no response.

This notice serves as your 96 Hour Notice of turn-off of water service. To avoid discontinuance of water service, please call TRIBUS has been contracted by the city of Wilmington water Department to inspect audit and replace, if necessary, at 1 833-392-1626 to schedule an appointment MONDAY – FRIDAY 8AM – 5PM.

Refusal to provide access to the meter will constitute a violation of the Wilmington City Code, which states that:

“Service may be discontinued, upon 96 hours written notice to the owner or his authorized agent, and to the occupant(s), for any of the following reasons:[....] (5) For refusal of reasonable access to the property for purpose of inspecting, reading or removal of meter, and for failure to make provisions to afford the department access to the meter at least once every three months during the department’s regular working hours, Monday through Friday. (City Code, Section 45-45-86(a))

Sincerely,

City of Wilmington Department of Public Works