



## **The City of Wilmington is Conducting Water Main Replacement Work in Your Area, Water Personnel May Need Access to Your Property to Investigate Your Water Service Line**

***The Project is part of our effort to continually upgrade your water system.***

***Construction to take place during daytime hours.***

***Temporary shutdowns of service will be required.***

Brandywine Construction Co., Inc. – under City contract 24027PW with the City of Wilmington Department of Public Works – is performing water main replacement in your neighborhood as part of the City's ongoing maintenance of our water system. This project will result in improved water flow through the new main, leading to a more efficient operation of our water system. You will benefit from enhanced water flow and pressure.

Construction is expected to take place on weekdays during daytime hours, from 7 a.m. to 5 p.m. Emergency work may require work outside of these hours. You will continue to receive water from your existing services during the replacement work.

Once the new main is ready to be put into service, your service line will be connected to it. A temporary shutdown of service will be necessary during this transfer, and you will be notified in advance of the shutdown date. Our contractor will make every effort to ensure your water service is maintained throughout the project.

While there will be openings in the street for access to the water mains, your street will remain open to traffic during the project. However, some temporary road closures, delays, and backups may occur. All openings in the street will be covered nightly and then repaved as quickly as possible.

We respectfully ask you to avoid the work zone as much as possible, and to remind your family and anyone visiting you to be cautious while driving and walking in the area.

During the project, we encourage you to use call the Public Works Call Center at 302-576-3878 to report any water-related concerns, including discolored water, low pressure, main breaks, and fire hydrant issues. Operators are available Monday through Friday, from 8:30am to 4:30pm. After hours, contact Wilmington Police Non-Emergency at 302-654-5151.

We apologize for any inconvenience, and we will work with you and our contractor to minimize any disruptions. We thank you for your understanding and cooperation as we work to enhance our water infrastructure for the benefit of our community.

WILMINGTON WATER UTILITY | PHONE: 302-576-3878 or use Wilmington311

E-MAIL: [water@wilmingtonde.gov](mailto:water@wilmingtonde.gov) | [www.WilmingtonDEWater.gov](http://www.WilmingtonDEWater.gov)

Small Mains Notice 1 – Resident Notification

